

# Build better checkout experiences with open banking

Speakers: Jiun Yi Tan (TrueLayer), Wol Akec (TrueLayer)
Ollie Marshall (Maplin), Alan Moss (Newland Payment technology)



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### **Agenda**

- Introduction
- The state of payments today
- How open banking can help
- Panel discussion
- Audience Q&A



Jiun Yi Tan
Ecommerce Lead
TrueLayer



Wol Akec
Product Manager
TrueLayer



Managing Director
Newland Payment Technology

**Alan Moss** 



Ollie Marshall

Managing Director

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## Where are we today?

Digital payments keep growing – ecommerce predicted to reach €940bn by 2023 (UK/EU).

#### Three main e-payment methods:

- Bank transfers (ACH, SEPA, FPS)
- Cards (VISA, MC, AMEX)
- Wallets (PayPal, WeChat, Venmo)



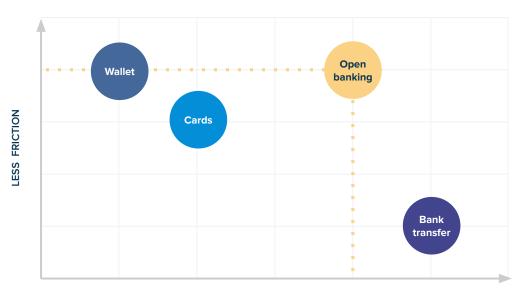
### How do they measure up?



- 15-20% payments fail on cards and digital wallets
- 0.5-1% chargeback rate on cards
- 37% customers will switch service for instant payments

LOWER COST

### There's a fourth option emerging



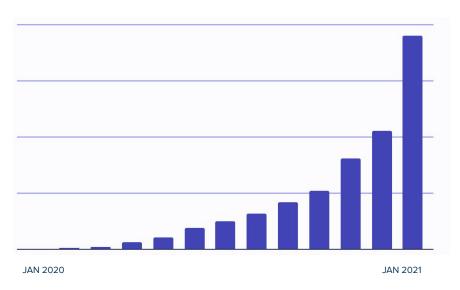
LOWER COST

- 95%+ success rates
- Built for online and mobile
- No chargebacks
- Instant settlement
- 1 in 3 customers chose it

Open banking lets you connect directly to a customer's bank account via open APIs



### A year in open banking payments



- Typically 30% share of checkout in a couple of months
- Some customers are at 60%, 70% and 80%

Open banking payments value processed by TrueLayer

### TrueLayer is building the world's most valuable open banking network

Today we're a London team of 200+ Milan Dublin Sydney over the world Hong Kong





ADDITION

Tencent 腾讯

**TEMASEK** 

**Northzone** 

anthemis group

**CONNECT VENTURES** 

100%

Open API based. No screen scraping, just secure, reliable, permissioned access to financial data.

**12** 

Markets added last year with support for many more coming this year. 50% +

Of all UK, Spain and Ireland's open banking traffic flows through TrueLayer

\$142M

Total Capital Raised from leading investors.



# Hello!



### **Wol Akec**

**Product Manager @ TrueLayer** 

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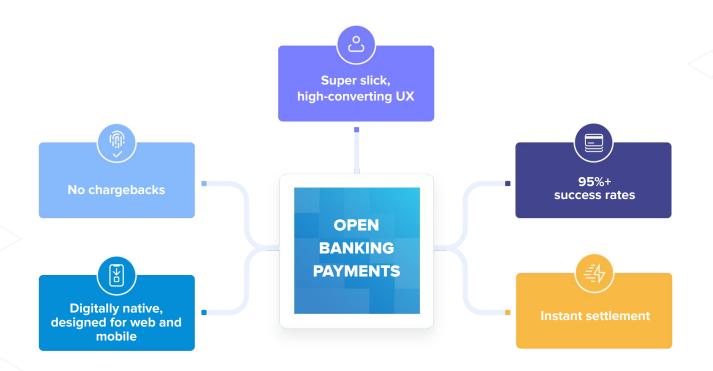




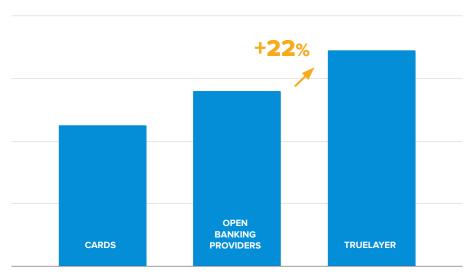
### Open banking: from one bank account to another via open APIs



### **Benefits for businesses**



### We've added value on top of open banking APIs



Average conversion rates compared

- Payments via TrueLayer convert 22% > than other open banking providers
- Customers who pay via TrueLayer spend 30% more and 3x more often

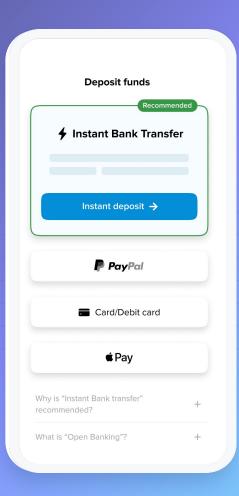
## We've combined open banking with the fastest payment rails to enable refunds, making it a complete solution for eCommerce











## We provide high-converting, fully customisable web and mobile SDKs

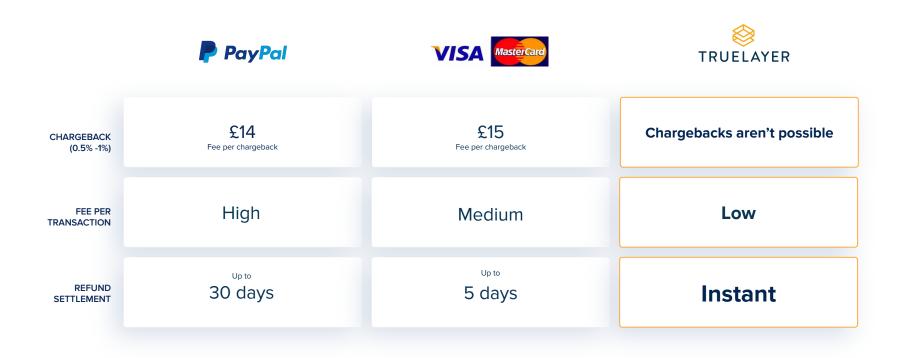
#### Super slick, plug and play

1 Only a few lines of code to start accepting payments

#### All in your own brand, no third party logos

2 Our flows are fully customisable so that you can control the full customer experience end to end

### A better payment solution for eCommerce



### Panel discussion

Moderated by Alan Moss, Managing Director, Newland payment Technology



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# Q&A

